



Supported guest services interfaces for roomMaster 2000

This is a comprehensive list of compatible interfaces for roomMaster 2000 and the External Posting Interface module.

If there is an interface you do not see listed here, please contact interfaces@innquest.com for more information.

Call Accounting/SMDR

These interfaces require the External Posting Interface module.

EPI will interface with virtually any system that generates basic HOBIC-formatted data. In addition, EPI is certified to interface with:

@Comm/XIOX

Prophet, Summa Pro (*call accounting*)

AT&T/Lucent/Avaya

Merlin, Legend, System 75, Partner, KSA+

Comdial

InnTouch Concierge, legacy systems

Cortelco

Aries 144

Ericsson

MD110

Estech (ESI)

Phone Bill (*call accounting*)

Executone

IDS, 432

EZ Advantage

Call-A-Matic (*call accounting*)

Fujitsu

Series 3, 9600

Hansen Software

CASH (*call accounting*)

Hitachi

HCX5000 series

Inter-Tel

Axxess

ISI Infotext

Call accounting

Iwatsu

PBX

Key System US

Various Atlas systems

Mitel

SX-20, SX-50, SX-100, SX-200, SX-200ICP, SX-2000

NEC/Nitsuko

NEAX 1400/2000/2400, i-Series, Pro 2

Nortel/Northern Telecom

Meridian, Norstar

Panasonic

TD1232, DBS-72, KXTD-50

PhoneSuite (CMPbx)

PhoneSuite 64, PhoneSuite 112

Samsung

MMC725

Tel Electronics

InnForm XL (*call accounting*)

Toshiba

DK16e, DK40, DK424

TransTel

TDS600

Trisys

Tality, TAP-IT (*call accounting*)

PBX Integration

These interfaces require the Extended EPI module.

Alcatel

Hotel Link 4400, OmniPCX Office (v1.5 or greater)

Avaya/Lucent

GuestWorks ECS/Definity

Comdial

Inntouch Concierge

Hitachi

HCX5000 series

Inter-Tel

CTI System Hotel Manager

Key System US

Atlas (*using Mitel emulation*)

Mitel

1103/2103 Dataset (*for SX-200/SX-2000 series*), SX-200 ICP

NEC/Nitsuko

NEAX 2000 IVS, 2400 IMS, i-Series

Nortel/Northern Telecom

Meridian SL-1

Philips

SOPHO iS3000 series with SysManager 410 release 4.3 or higher

PhoneSuite (CMPbx)

PhoneSuite 112 (*Mitel emulation*)

Siemens Rolm

Hicom 150E/200/300 via Caracas Link v4.1 (v.24 protocol)

Siemens Rolm

TMS Call Star

Tadiran

CAP-PMS Coral Hotel/Motel (v2 or higher)

Toshiba

PBX's with HMIS (*Hitachi emulation*), Ultimate InnService



Supported guest services interfaces for roomMaster 2000

Voice Mail Integration

These interfaces require the Extended EPI module.

ActiveVoice

Repatee, Replay Plus

Avaya/Lucent

Intuity Lodging (*part of GuestWorks*)

DuVoice

Centigram-compatible

Hitachi

HCX5000 series

InnOvation

InnLine, InnLine 20/20, InnLine Elite

Centigram

VoiceMemo (*Encore/HIS formats*)

Mitel

Express Messenger (*Encore/HIS formats*),
SX-200 ICP (*"i-MEM" imbedded voicemail*),
MitelMail

NEC

NEAXMail AD-series (*ActiveVoice*)

Nortel/Northern Telecom

Meridian

VSR

CoVoice, CoVoice Express, Voicentre,
Voicentre Express
(*requires PMS interface from VSR*)

Point of Sale (POS) and Spa Software Integration

These interfaces require the Extended EPI module.

Aloha

TableService, QuickService

ASI

Restaurant Manager (*Micros emulation*)

Comtrex

Odyssey POS2100 (*Micros emulation*)

Crescent Systems

Food & Beverage POS (*Micros emulation*)

Dinerware

POS (*Micros emulation*)

Emerald Lake Software

spaworks®2002 (*Micros emulation*)

Gamma

POS

Menusoft

Digital Dining (*Micros emulation*)

Micros

2700, 3700, 4700, 8700, 9700, E7
(*E7 requires PC for serial connection*)

Milano Systems

SAM Salon/Spa Account Manager
(*Micros emulation*)

PAR/Springer-Miller

SpaSoft

PixelPoint

V2000.97.5x or higher

Posera

Maitre'D

POSitouch

TableService, QuickService
(*Micros emulation*)

Sable Technologies

DirectTouch, NT

Silverware

TableService, QuickService

Siriusware

Salesware (*Micros emulation*)

Squirrel/Landmark

3/4/5

Toshiba/TEC America

FDS/CrystalPoint POS

Uniwell

TX750, SX8000, SX6600

Movie Systems Integration

Unless noted, these interfaces require the Extended EPI module.

Hotel Movie Network

Billing only
(*Extended EPI not required*)

LodgeNet

Full integration, including express
checkout & on-screen folio display

LodgeNet

Billing-on-invoice (BOI) only
(*Extended EPI not required*)

OnCommand

Billing only
(*Extended EPI not required*)

Otrum

ITV/PMS version 1.0



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High-Speed Internet Access (HSIA) Integration

Unless noted, these interfaces require the Extended EPI module.

Generic/HOBIC

Billing-on-invoice (BOI) only
(Extended EPI not required)

Nomadix

Billing only with HOBIC format
(Extended EPI not required)

Nomadix

Check-in/out (*Micros emulation*)

Energy Management Systems Integration

These interfaces require the Extended EPI module.

Atlantic Software

ProAction Systems

INNCOM

Central Interface Server (CIS)

Scientific Atlanta

Energy Management System